

Questions for RFP 07-1236L – Food & Consumer Safety Licensing System

1. Would the State be interested in a solution that can provide both Licensing and Case Management including inspections, as one integrated solution? Can this be provided as an option in addition to the original intent of integration to the existing inspection program? **No. The state has an inspection system.**
2. Can you please provide functions to which this requirement follows: 3.1.19 Must maintain an activity history log. Is it correct to interpret this to mean that you wish the system to maintain a tracking of all activities (workflow) for a given record? **Yes, the intent of that requirement was to track all create, update, delete (CRUD) changes to a record, but not viewing.**
3. Is there any specific format or form to be used for the Cost Proposal? **The response should include software, training, travel, and maintenance and any other applicable costs.**
4. Does the State currently have all hardware, servers, desktops, mobile devices, for this project? **Yes. All partners have all of the above.**
5. Can you tell me the number of internal system users? Mobile users? **Approximately 7 users in the state office and 50 read-only users in local jurisdictions.**
6. Do you have an interest in a citizen web module being quoted to offer you services to the public? Such as online license application, online renewals, online inspection requests, etc? **No.**
7. Does the State have funding approved for this project? Can you state in what amount? **Yes. Less than \$40,000.**